# **Upgrading Technology Infrastructure** in California's Schools

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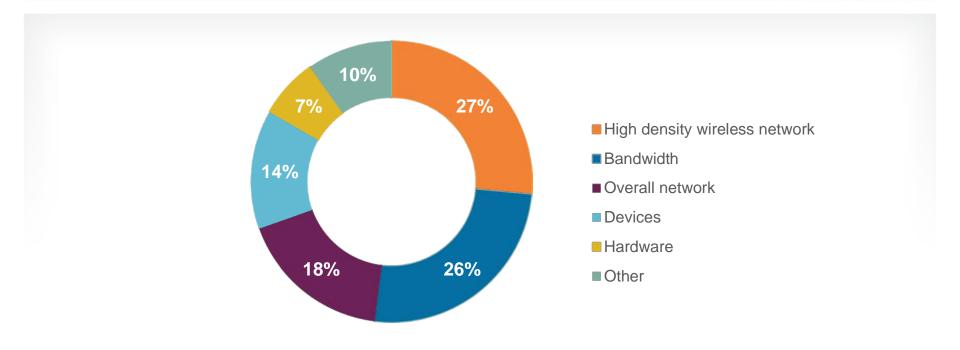


# The shift to online learning is putting pressure on technology infrastructure in California schools

- A large number of schools need significant infrastructure upgrades or overhauls
- California schools need to make digital learning tools accessible to all students—at home and in the classroom



## 90 percent of schools need network upgrades





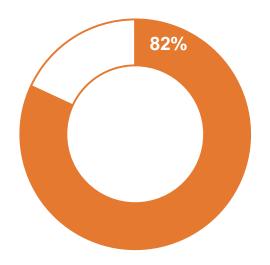
### **Network needs vary across schools**

- School and student characteristics are contributing factors
  - School size
  - Student demographics and educational needs
- Large schools are especially concerned about wireless networks and devices
- Rural and urban schools have similar concerns

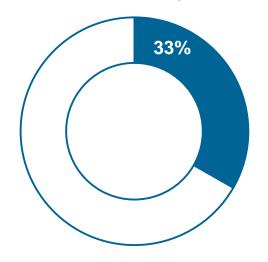


## IT staffing continues to be a big challenge for schools

Rely on district IT staff for devices



Have IT staff onsite to support local network configuration





#### To estimate costs, we created two upgrade scenarios

- Baseline scenario (minimum levels for digital learning)
  - Bandwidth: 100 kbps per student
  - Devices: 2:1 student-to-device ratio
  - IT staffing: 1 staffer for every 300 devices
- Target scenario
  - Bandwidth: 1,000 kbps per student
  - Devices: 1:1 student-to-device ratio
  - IT staffing: 1 staffer for every 300 devices



# **Upgrades require multi-year investments**

|                  | Baseline (\$ millions) |        |        | Target (\$ millions) |        |        |
|------------------|------------------------|--------|--------|----------------------|--------|--------|
|                  | Year 1                 | Year 2 | Year 3 | Year 1               | Year 2 | Year 3 |
| Connectivity     | 19                     | 1      | 1      | 209                  | 32     | 32     |
| Devices          | 117                    | 184    | 184    | 587                  | 303    | 303    |
| IT staffing      | 316                    | 323    | 328    | 772                  | 791    | 807    |
| Three-year total | 1493                   |        |        | 3835                 |        |        |



#### **Policy recommendations**

- Continue and expand funding for school network upgrades
- Plan to make long-term tech infrastructure investments
- Provide targeted technical assistance and professional training to school technicians
- Bridge gaps in technology access among students in highminority and high-poverty schools
  - Public libraries can provide devices and Internet to economically disadvantaged students
  - Innovative public-private programs



#### Notes on the use of these slides

These slides were created to accompany a presentation. They do not include full documentation of sources, data samples, methods, and interpretations. To avoid misinterpretations, please contact:

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Thank you for your interest in this work.

